



Donor Charter - Friends of Liam Foundation

As a charity seeking donations from the public we at Friends of Liam Foundation, aim to comply with **the Guidelines for Charitable Organisations on Fundraising from the Public.**

We will treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that our donors and prospective donors can have full confidence in us.

We have made the public aware of our mission, how we intend to use donated resources and our capacity to use donations effectively for their intended purpose.

We have informed the public of the identity of our trustees and as trustees we will continue to exercise prudent judgment in our governing responsibilities at all times.

We have made our most recent financial statements available on our website. www.friendsofliamfoundation.ie

We wish to assure all donors that your gifts to FOLF will be used for the purpose of our mission statement.

Donors will receive appropriate acknowledgment and recognition.

We expect that all relationships with individuals representing the organisation will be dealt with professionally.

We commit that you our donors and prospective donors will be informed whether those working in a fundraising capacity are volunteers, employees of the Foundation or hired third party agents.

Have easily available the agreed procedures for making and responding to complaints.

And be assured that FOLF complies with the data protection and GDPR legislation.

Donors will receive prompt, truthful and forthright answers to questions which you might have of the Foundation.

And be assured that the Foundation follows the principles of best practise in financial management.

What to do if you have feedback or complaints

If you do have a comment about any aspect of our work, you can contact Friends of Liam Foundation in writing or by email.

Please direct your correspondence to:

Friends of Liam Foundation

Shanard House

Ardpatrick

Louth Village

Co. Louth

A91 W894

Email: info@friendsofliamfoundation.ie

www.friendsofliamfoundation.ie

RCN No: 20149659

CHY No: 22161

CRO Number: 575974